

MUSEUM

2021 - 2022

Annual Performance Improvement Report



Vision Statement

- ❖ We are a vibrant community of empowered caregivers where questions are asked, commitment nurtured, improved personal and organization capacity, are pursued.
- ❖ We are a supportive, caring presence for those receiving services and for others who are struggling.
- ❖ We seek opportunities to connect, cooperate and respond to needs of people.
- ❖ We work to broaden community awareness; paying attention to the ways we can improve the quality of life of people wrestling with issues.
- ❖ We develop new ideas to meet challenges and changes in our community.
- ❖ We have a reputation for championing radical inclusion for all.



Organizational Slogan

Opening
more
doors...

Opening
more
hearts...

Opening
more
minds...

... to meet physical needs of
people served by providing
safe, comfortable housing.



...to foster our community
to be passionate about
radical inclusiveness.



...to provide education on
radical inclusiveness.



Accreditation Committee Message

It's been a rollercoaster of a year with a series of unexpected twists, but we're a resilient bunch! In DCSCL's 64 year history, this has been one of the most challenging. Despite that we are proud to say that we have had many successes.

Agency
Demographics

183
Senior's Services
Recipients

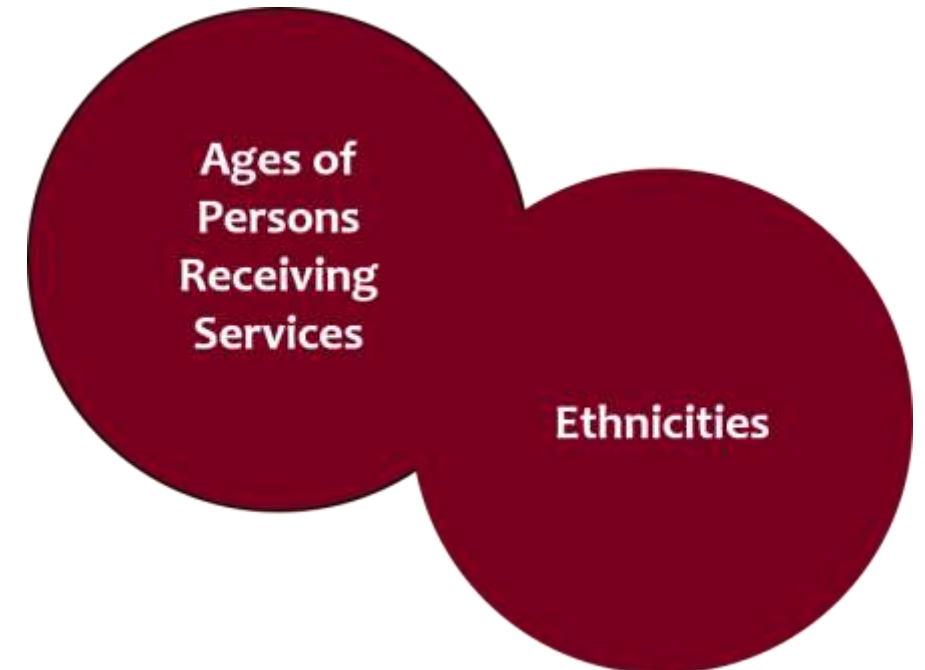
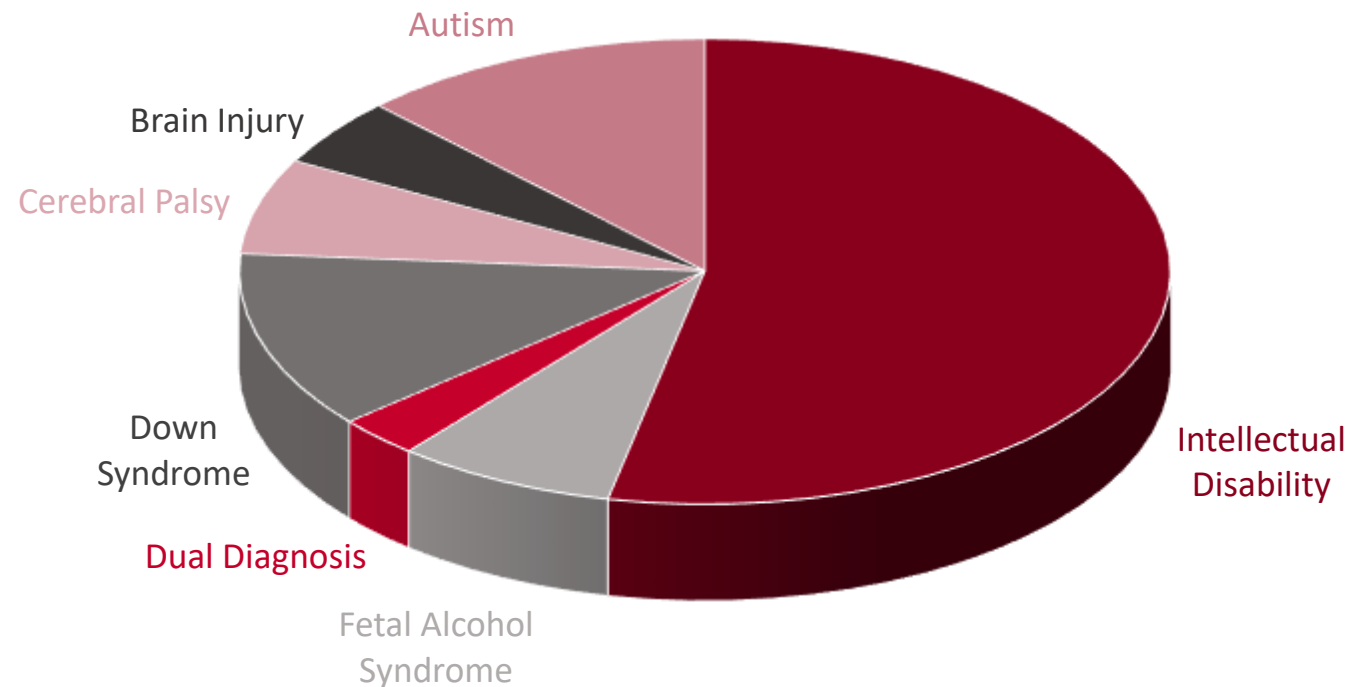
31
Assisted Living
Seniors

106
Community Living
Individuals

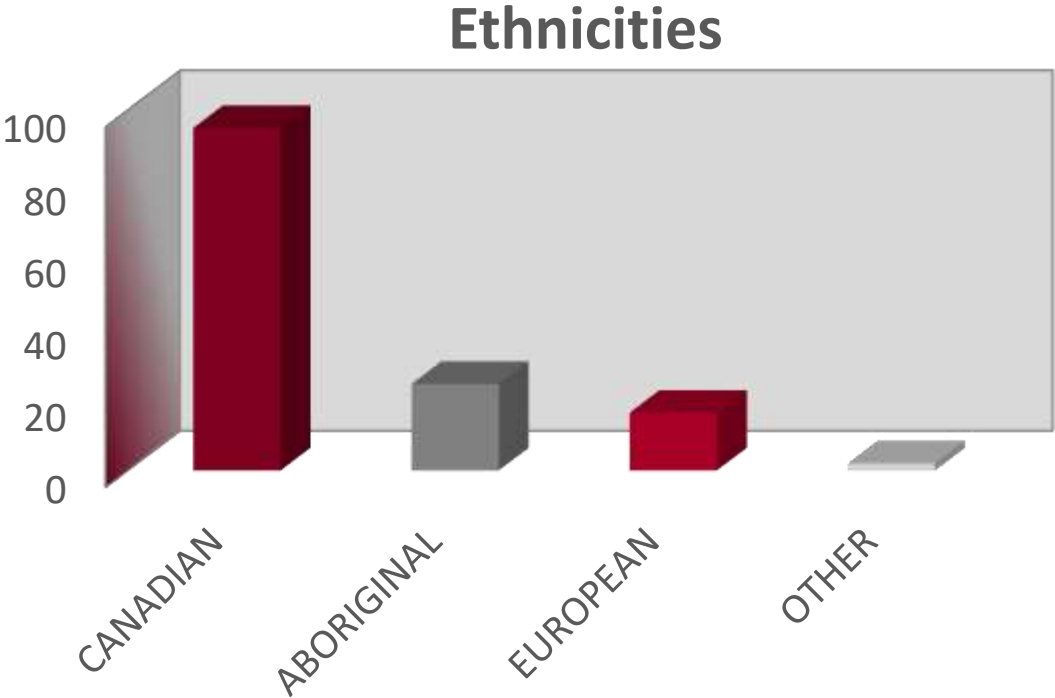
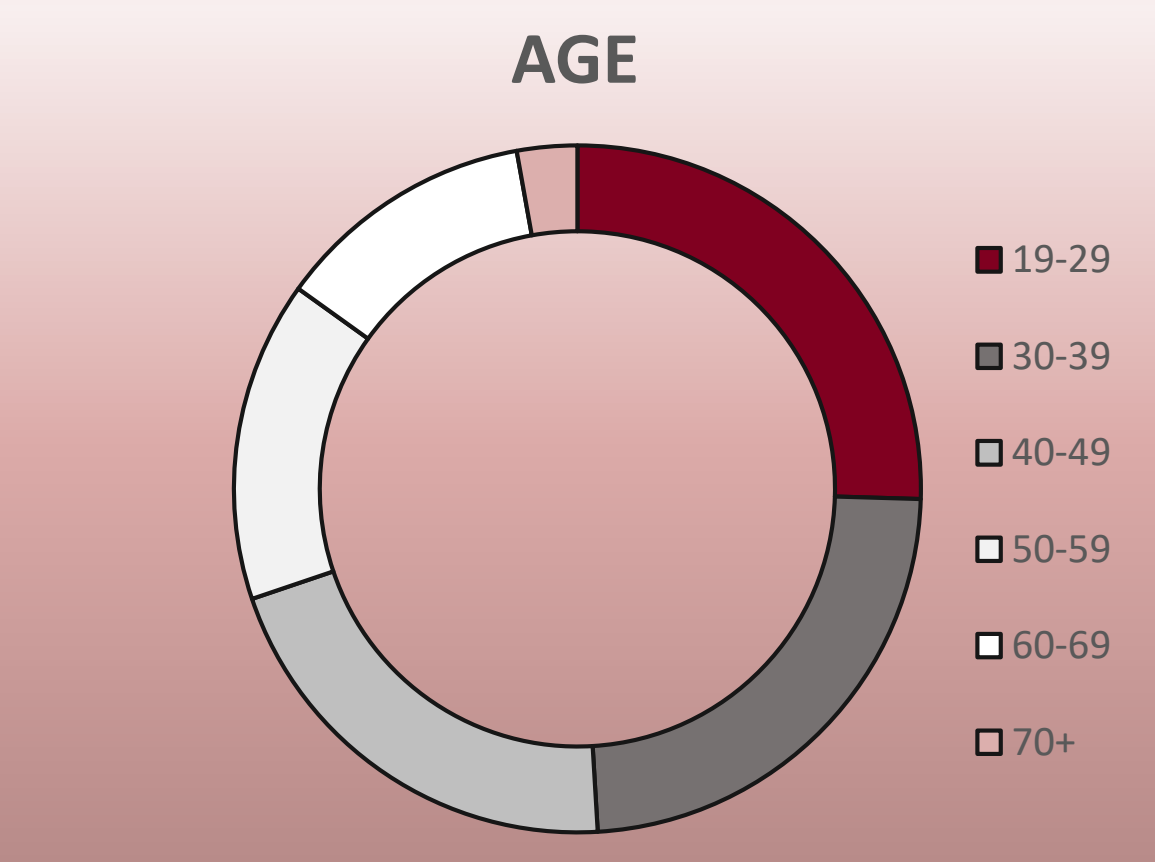
Total Service Hours Provided in Community Living Programs and Assisted Living

146,772.75

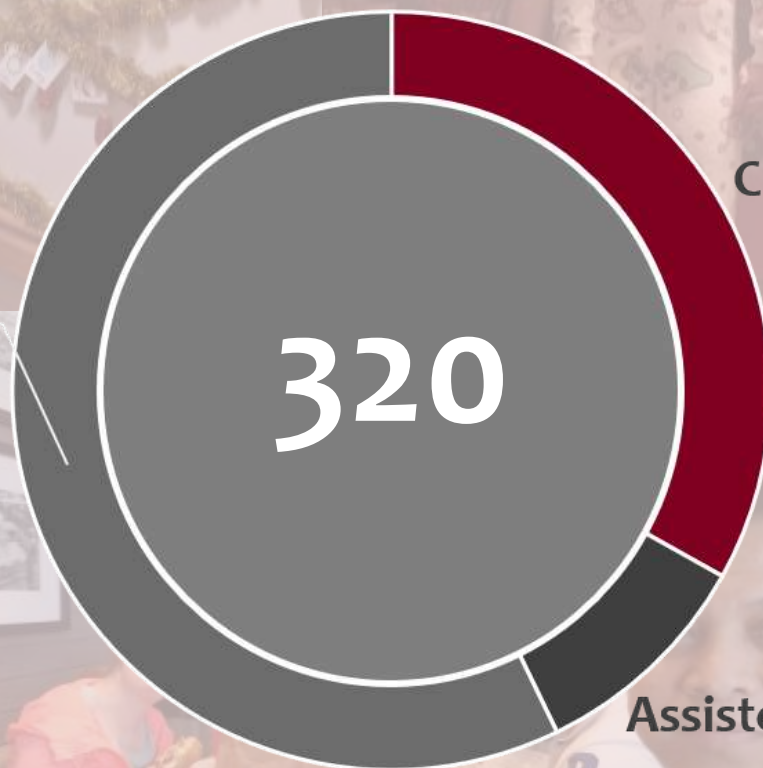
Specific Disabilities Of People Receiving
Community Living Services



Ages and Ethnicities of Persons Served in Community Living Programs and Assisted Living



Recipients of DCSCL Supports



Senior's
Services
183

Community Living
106

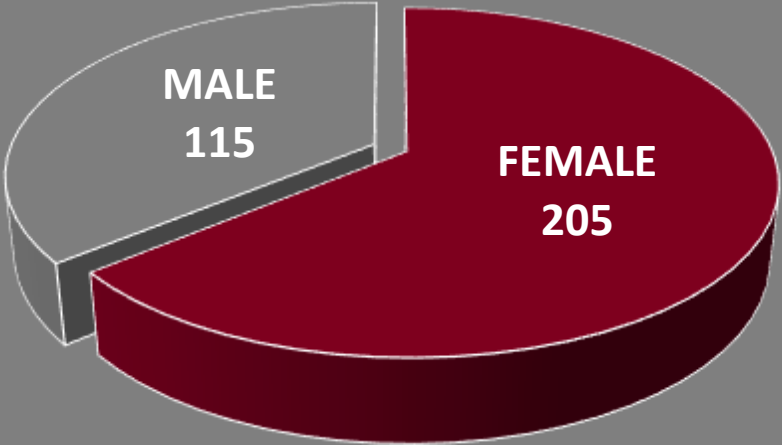
Assisted Living
31

■ Community Living

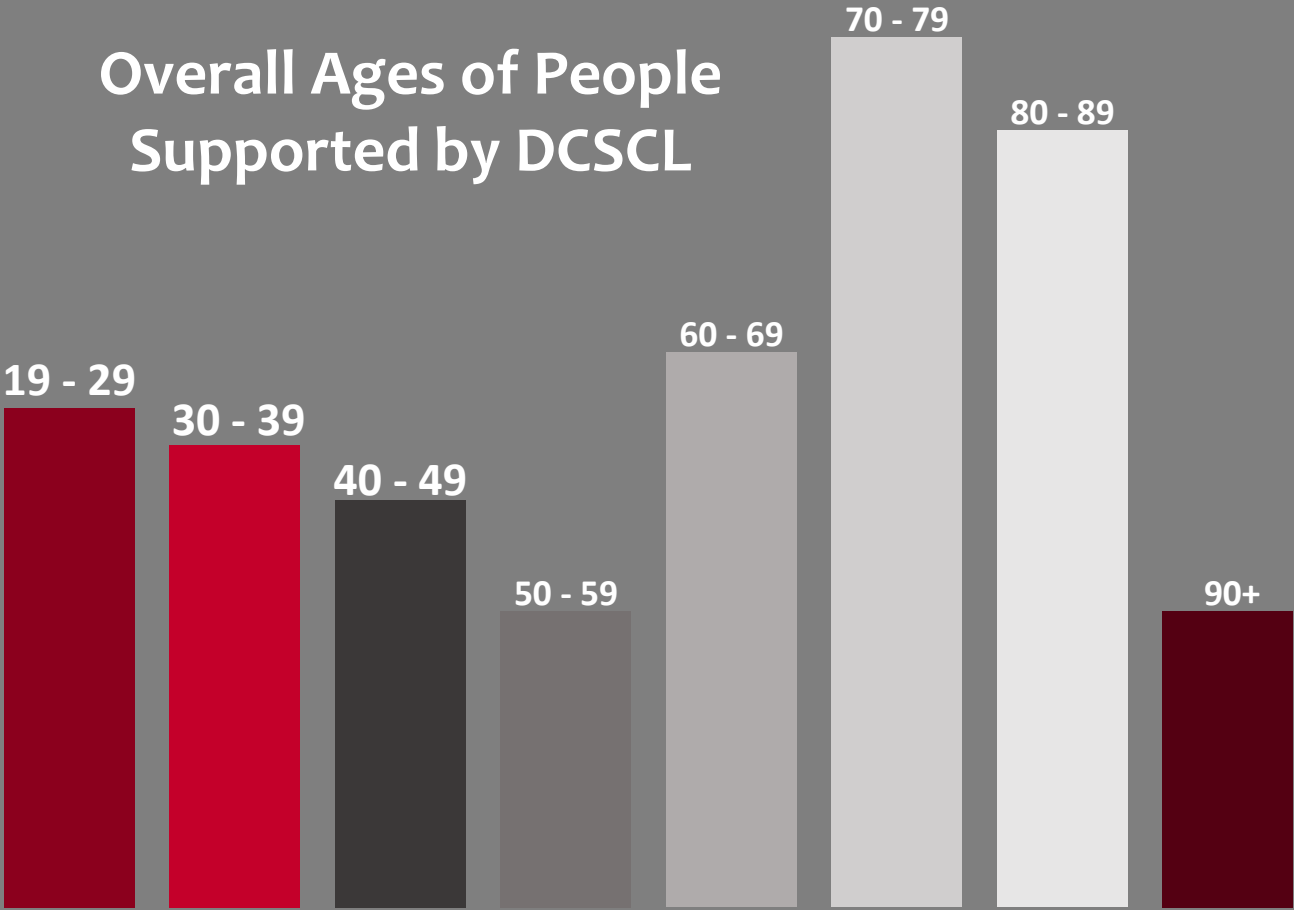
■ Assisted Living

■ Senior's Services

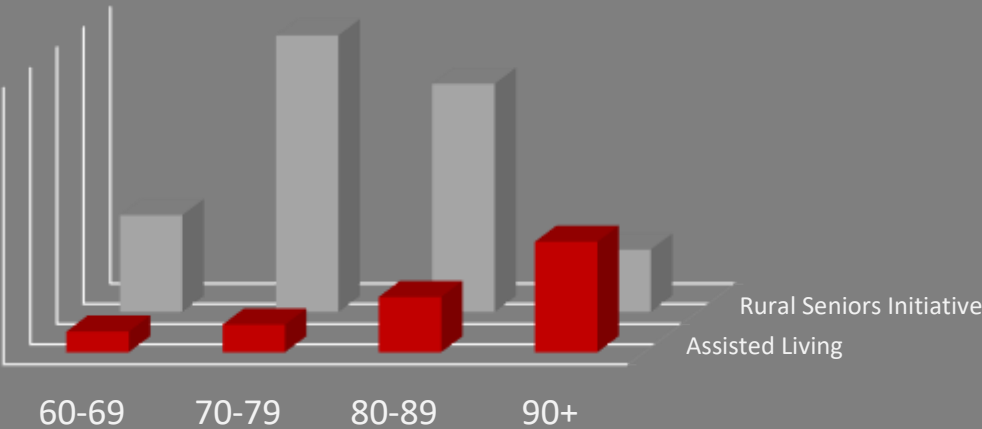
Gender of all Persons Served



Overall Ages of People Supported by DCSCCL



Age of Senior's Receiving Services



Urban Senior Services

“I couldn’t do without this service.” ~ Recipient

5045

Food-Based Services

Aimed at supporting seniors to maintain their independence and remain in their homes for as long as possible.

Seniors
Meal
Call

Good
Food
Box

Grocery
Shopping



1464 Meals provided to
senior's in the community.

3036 Meals provided to
senior's in DCSCL complexes.

60 RECIPIENTS



227 Good Food Boxes
were delivered to senior's
within the city.



Groceries were delivered

318

times to 27 Seniors.



Rural Senior Initiatives

“It was a lifesaver, especially after surgery; also during the pandemic as things were pretty lonely.” ~ RSI Recipient

9023

Meals
provided to
37 seniors

2940

Hours spent
housekeeping
for 35 seniors

128

Driveways
were
plowed for
23 seniors

Keeping rural seniors in Area D and parts of Area E of the Peace River Regional District, in their homes longer. 95 seniors were supported over the past year!



A person wearing a white shirt, a blue apron, and a blue face mask is standing in a kitchen, preparing food. They are working at a long table covered with many black trays filled with food. The background shows a bright kitchen with various items on shelves and a window with an 'EXIT' sign.

20,517

Meals provided to seniors in the
community and surrounding area
over the past year.

Assisted Living

95%

Reported
being
Satisfied

95%

Feel a good
variety of
food is
served.

100%

Feel Health
Care needs
are
understood

100%

Feel
concerns are
addressed
promptly.



Community Living Satisfaction Surveys

100%
Feel treated
with dignity
and respect!

Individuals
Receiving
Services

96%
Feel
satisfied
with
support

93%
Feel they
are heard

100%
Family
satisfied
with
supports

95.5 %
Overall Society
Satisfaction

Community Living Programs

Community
Residential
Programs

Supported
Living

Home Share

Self Help
Skills /
Home
Support

Supported
Work

Supported
Work



A group of people are gathered around a light-colored wooden table in a room decorated with colorful paper fans and framed pictures. In the foreground, a man in a red shirt is looking down at a basketball he is holding. To his left, a man in a purple sweater sits with his hands on the table. Behind him, a man in a green shirt is seated in a wheelchair. To the right, a man in a black t-shirt is smiling, and a woman in a pink shirt is leaning back in her wheelchair. The background features a white wall with several framed pictures and three large, colorful paper fans hanging from the ceiling.

115th Residence



1416 Residence





Canalta Residence





1408 Cluster





1328 Cluster





Centennial Cluster

NEW



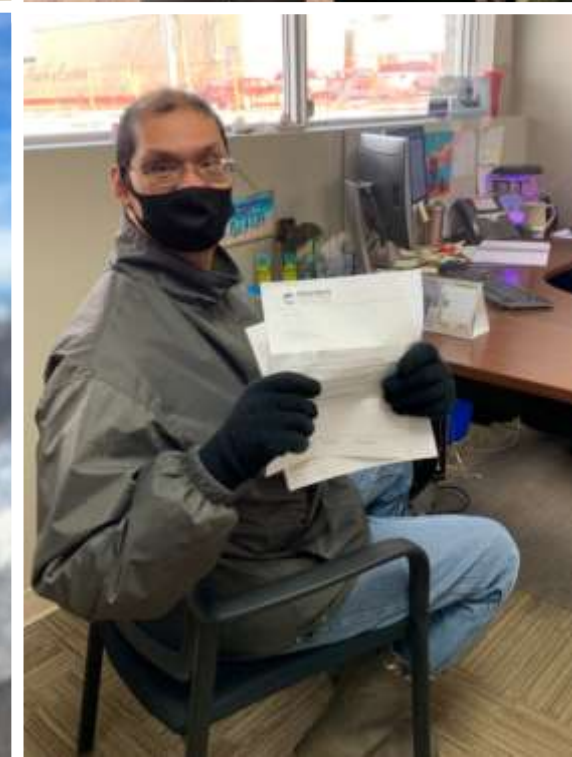




Home Share





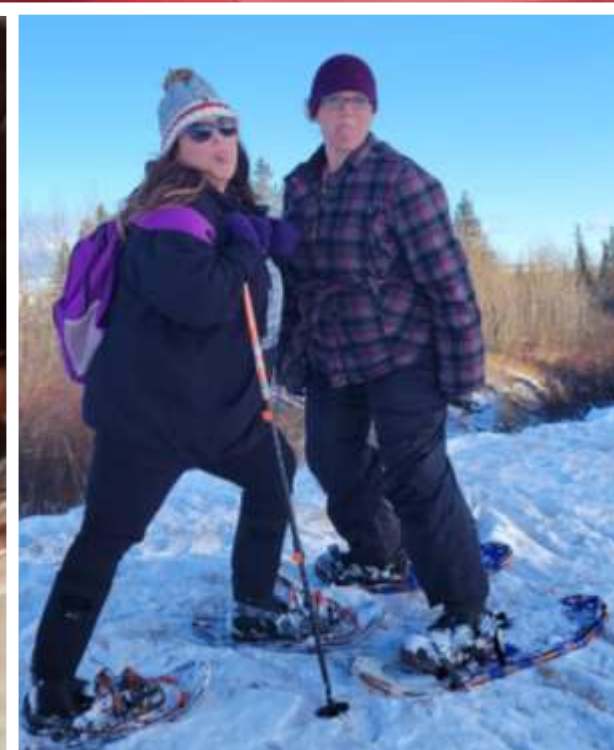






















Employee of the Year

Winie Pamittan is the lucky winner of 2021's Annual Employee of the Year Award! **Thank you** for your continued contributions to the Society and your concerted effort to go above and beyond.

**Thank you to everyone that has
supported DCSCL in making the last
year a success.**

Cheers to an even better 2022 – 2023!