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# Dawson Creek Society for Community Living

**Annual Performance Improvement Report  
2020 - 2021**

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# Vision Statement

**We are a vibrant community of empowered caregivers where questions are asked, commitment nurtured, improved and organization capacity, are pursued.**

- We are a supportive, caring presence for those receiving services and for others who are struggling.
- We seek opportunities to connect, cooperate and respond to needs of people.
- We work to broaden community awareness; paying attention to ways we can improve the quality of life of people wrestling with issues.
- We develop new ideas to meet challenges and changes in our community.
- We have a reputation for championing radical inclusion for all.





# Organizational Slogan

## Opening More Doors

- To meet physical needs of people served by providing safe, comfortable housing.

## Opening More Hearts

- To foster our community to be passionate about radical inclusiveness.

## Opening More Hearts

- To provide education on radical inclusiveness.



# ACCREDITATION COMMITTEE MESSAGE

Despite the many challenges faced in 2020, our 63<sup>rd</sup> year of serving the community was another great one. We are proud to have provided over 153,000 direct and indirect hours to the 131 people supported through our community living services. In addition this year, we are thrilled to have had the opportunity to provide supports that enabled seniors to remain in their homes longer. In total, we served and supported over 280 people in the community and surrounding area!

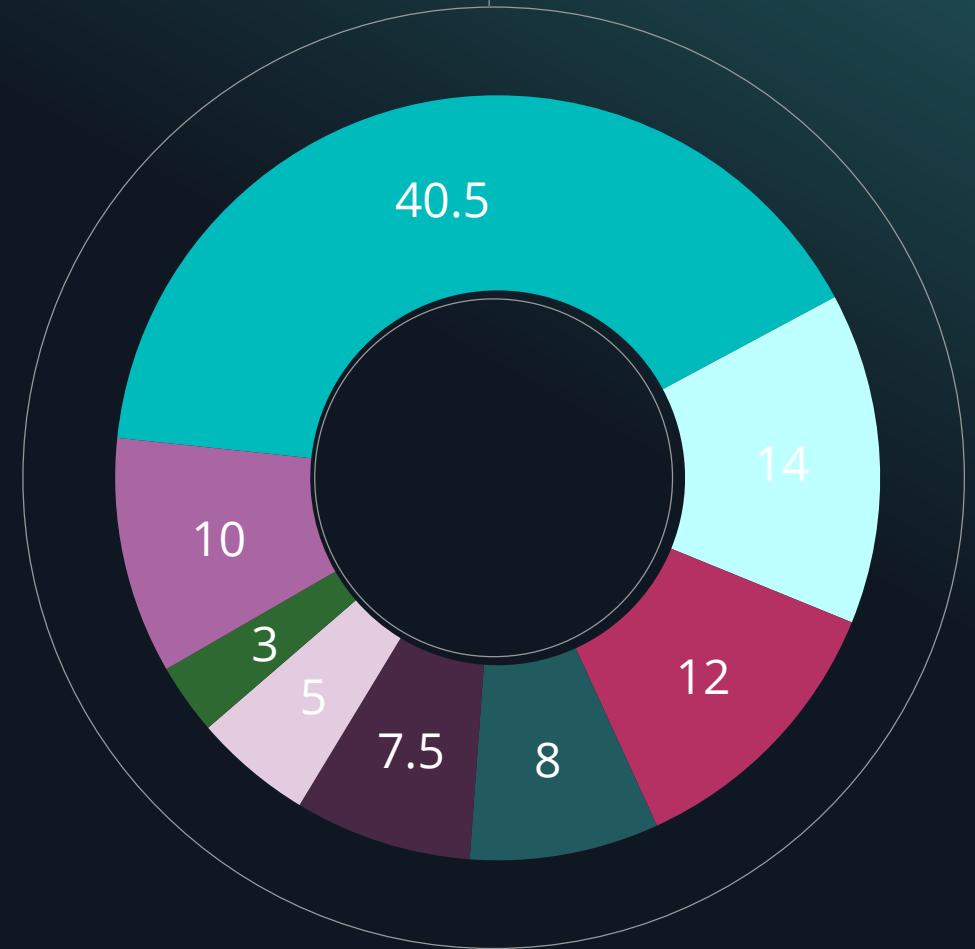


# Demographics 2020 - 2021

This data has been collected to assist with understanding the population we serve, and provides individuals, families, service providers and funding agencies accurate information in regards to gender, age and disability.



The "Other" category included disabilities such as 18Q Syndrome, Spina Bifida, Deletion 4q21/4q22 Syndrome, ADHD, Schizencephaly Epilepsy, etc.



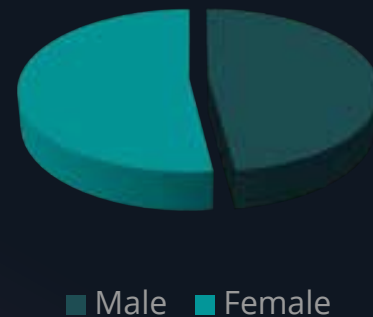
Assisted Living was not included in these demographics, as they are specifically for people with disabilities.

# Age and Gender Profile

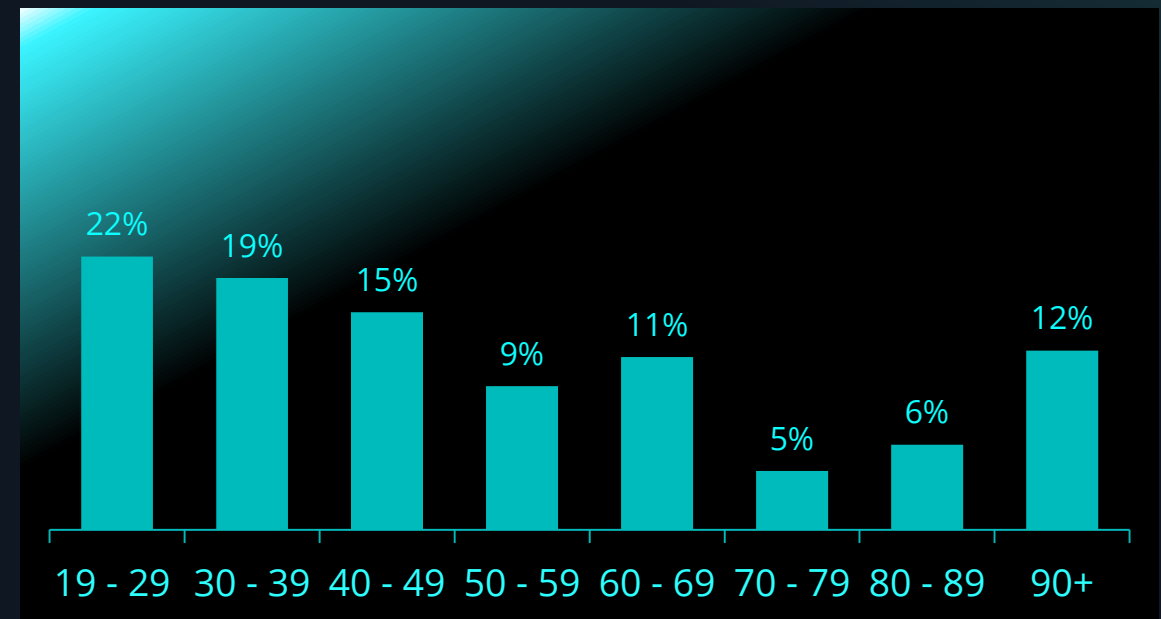
## Ages of Persons Served

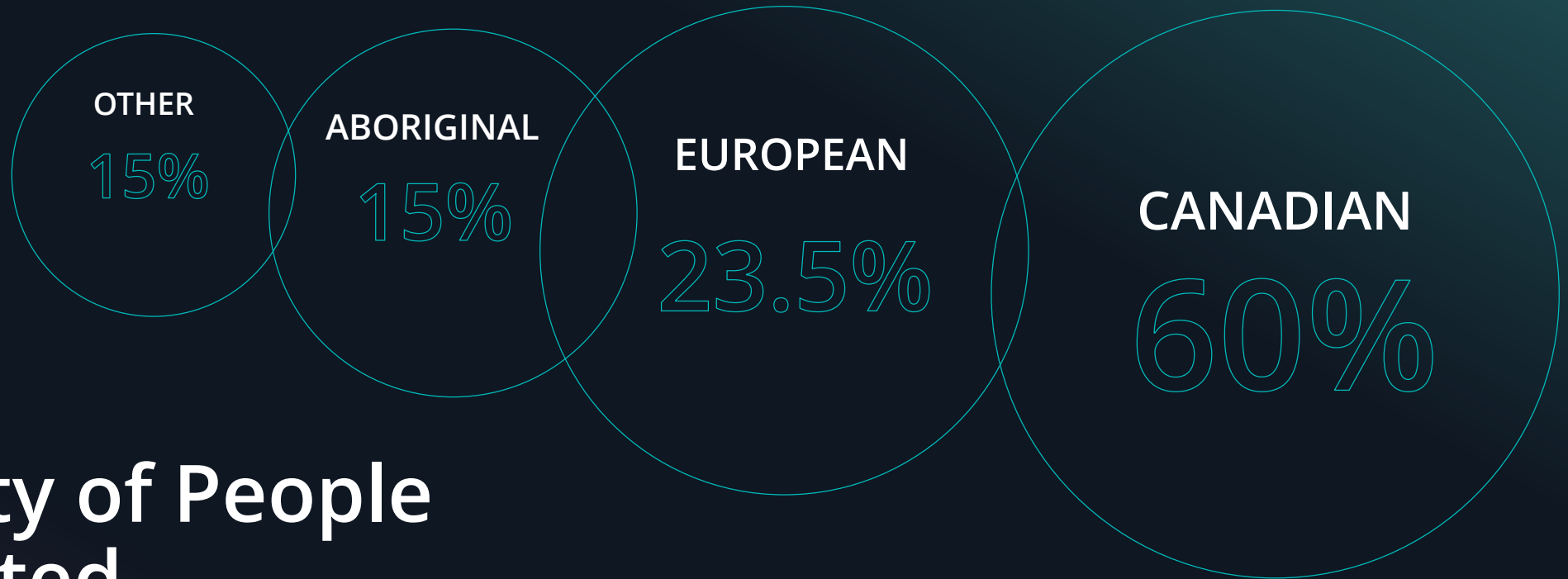
AGE	Community Living	Assisted Living
19 - 29	30	-
30 - 39	25	-
40 - 49	20	-
50 - 59	12	-
60 - 69	9	5
70 - 79	3	4
80 - 89	-	8
90+	-	15

## Gender



## Combined Ages of All Persons Receiving Services In Community Living and Assisted Living





## Ethnicity of People Supported

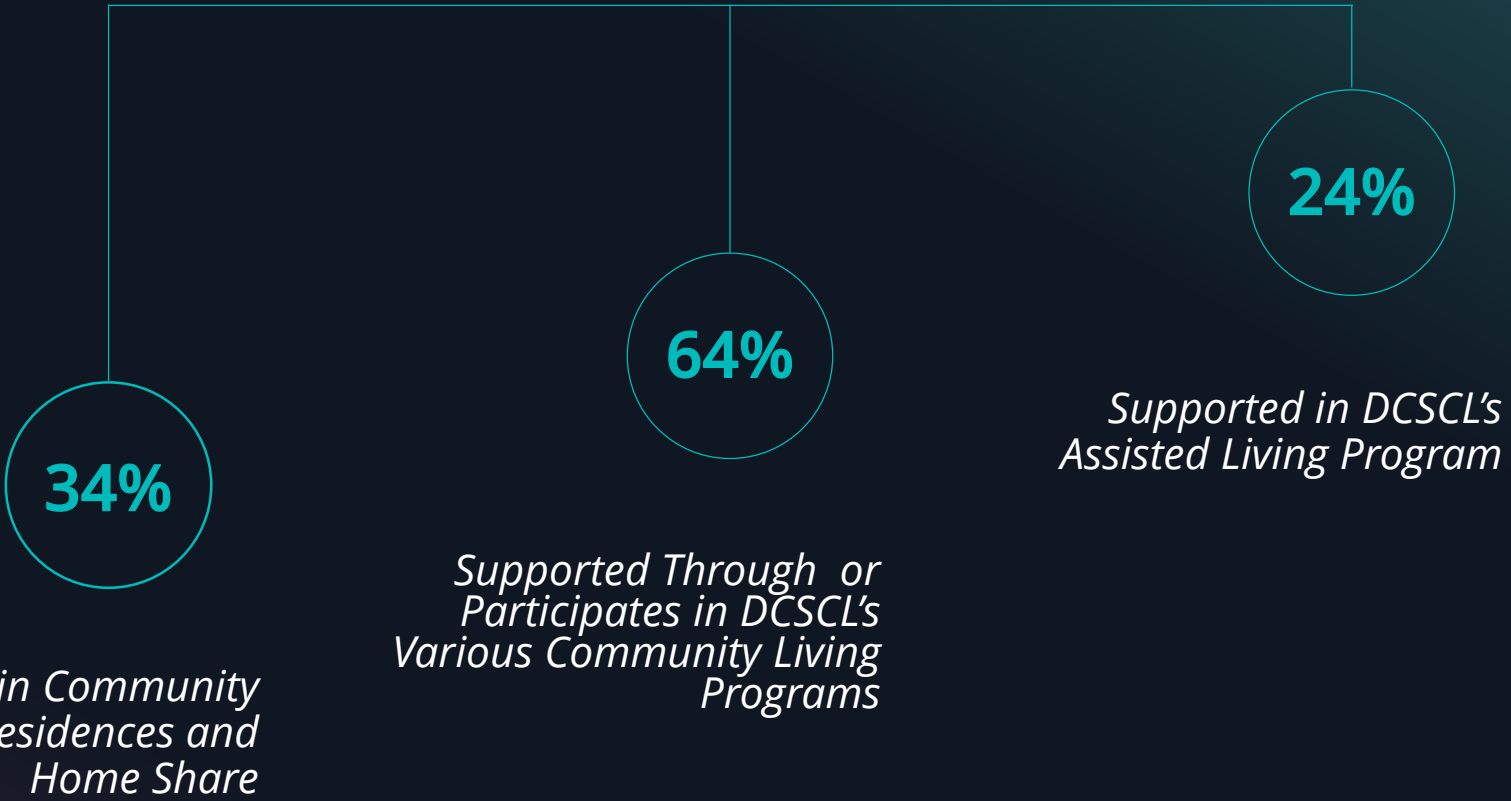
**Ethnic background is important to understand the cultural background of the people we support, allowing us to incorporate culturally based activities into their lives.**

Many individuals identified themselves as Russian, Swedish, German, English, Irish, etc.; for reporting purposes, we've combined these groups and named them Canadian, European, Aboriginal (includes First Nations, Metis, Inuit), and Other (includes Asian, Latino, etc.).

# 131 Individuals Served Throughout Peace Region by Community Living Services

153,246.5

TOTAL SERVICE  
HOURS  
PROVIDED IN  
COMMUNITY  
LIVING AND  
ASSISTED LIVING



\*\*Some people receive services in more than one area\*\*



# SATISFACTION

**We succeeded in coming together to support each other through one of the most significantly challenging times many people have ever experienced.**



**100%**

## *Assisted Living*

Seniors residing in Northview Assisted Living report being exceptionally satisfied with the supports they receive.



**99%**

## *Overall Satisfaction*

We are humbled and thrilled to have had the opportunity to have provided satisfactory support to such a wide array of people and look forward to continuing to do so.



**98%**

## *Community Living*

Individuals receiving services throughout various community living services report being very happy.

# TESTIMONIALS

DCSCL has stayed in contact, checking in to see how we are doing. They "thought outside the box" to provide additional care... while there was minimal activity going on through community living programming. This greatly helped me and... and was much appreciated.

*Family Member of  
Community Living  
Services Recipient*

"It is a wonderful service you are providing for the seniors in the rural area. Thank you to you all." ~ RSI Recipient

*Rural Senior's  
Initiative  
Recipient*

"It's been life changing for us."

*Home Share,  
Caregiver of  
Service Recipient*

# 115<sup>th</sup> Residence





# 1416 Residence





# Canalta Residence





# Gatherings







# 1328 Men's Cluster



# 1408 Women's Cluster





# Home Share





# Self Help Skills / Home Support









# Opportunity Centre









# Supported Work







Covid Couldn't Stop  
Society Santas...









Covid Couldn't Stop Us  
From Staying in Touch  
Either!



# Assisted Living / Senior's Services





# Raising Some Money for Great Causes









# 2020's Annual Employee of the Year Award

•  
**Jamie Palmer**

Thank you for taking the time to go above and beyond, both as a team member and while supporting the individuals that rely on you! You are a valued team member and we look forward to continuing to work together.

2021:

Let's unify.  
Let's Love.  
Let's Respect.  
Let's Forgive.  
Let's Learn.  
Let's Grow.

*Thanks to Everyone  
for Making 2020 –  
2021 a Success.*

*We've proven that together,  
we are unstoppable!*